



Enabling your next



of business growth

CONNECTIVITY | VOICE | CLOUD | SECURITY

www.cipherwave.co.za

WHO WE ARE

Where **ambition fuels momentum** – we enable your **next wave of business growth**.

Every business carries a wave within it — a surge of potential waiting for the right conditions to break, however ambition without momentum stalls. Vision without velocity fades.

At Cipherwave, we know that connectivity is just a catalyst, so we don't just provide internet. We provide infrastructure for ambition. We don't just keep businesses connected. We keep them competitive — in boardrooms, in warehouses, on job sites, and in the cloud.

Behind every breakthrough product launch, every market expansion, every deal closed across time zones — there is a solutions partner(network) working silently, relentlessly, at full power.

We are that Partner.

Resilient. Fast. Intelligent. Relentlessly customer focused.

We are the **cloud** fuelling your ambition, The **bandwidth** behind your boldness, The **security** behind your success.



CipherWave is a South African Tier 1 ISP.

We are a Verified B-BBEE Level 1 contributor.

Over a structured, multi-year transition we evolved from a pure connectivity provider into an Integrated Technology Partner. A single, accountable partner capable of managing an enterprise's entire technology ecosystem, from the physical wire to the applications running on top of it.

Our differentiator is the quality of our service driven by our relentless focus on customer experience.

Strong partnerships, coupled with managing our OWN infrastructure allows us to provide best-in-class, global, enterprise-grade technology with tailor-made, scalable **CONNECTIVITY, VOICE, CLOUD and SECURITY** solutions and expertise.

This enables us to provide fast, reliable and efficient service and support to our customers, to fuel their business ambition.

WHY CHOOSE US



We **own and operate** our state-of-the-art data centres and network infrastructure, with a **national footprint** that connects into all major FNO and WNO networks



We provide customisable, reliable and scalable **connectivity, voice, cloud & security solutions** for growing businesses



CipherWave is a **locally owned** and managed ISP



Coffee & clients, that's what gets us out of bed in the morning!

Our customers are at the centre of everything we do.



We are a team of **experienced, passionate result-driven** people.

WHO WE WORK WITH

Like people, no two businesses are the same. That's why we work closely with our clients to ensure that we tailor solutions to address their specific business need states..

Our bespoke solutions are able to support businesses across a wide range of industries.



Manufacturing & Logistics



Technology



Mining



Legal



Aviation



Retail



Medical & Healthcare



Finance

We're proud to work with the following valued clients:



WHAT WE DO

We're in the business of helping growing businesses reach their full potential, through increased productivity, profitability and peace of mind. Our range of world-class, innovative products and services enables businesses to enhance their Connectivity, Voice, Cloud and Security solutions.



CONNECTIVITY

CipherOnline

Reasons to Connect with CipherOnline

- Fully scalable solutions.
- Reliable, resilient, uninterrupted Internet access.
- 24/7 monitoring and support.
- Wide range of speeds available to suit your specific needs.

Products

Internet Bandwidth: Flexible packages, from dedicated bandwidth for high priority applications to broadband business Internet and international bandwidth across multiple undersea cable systems.

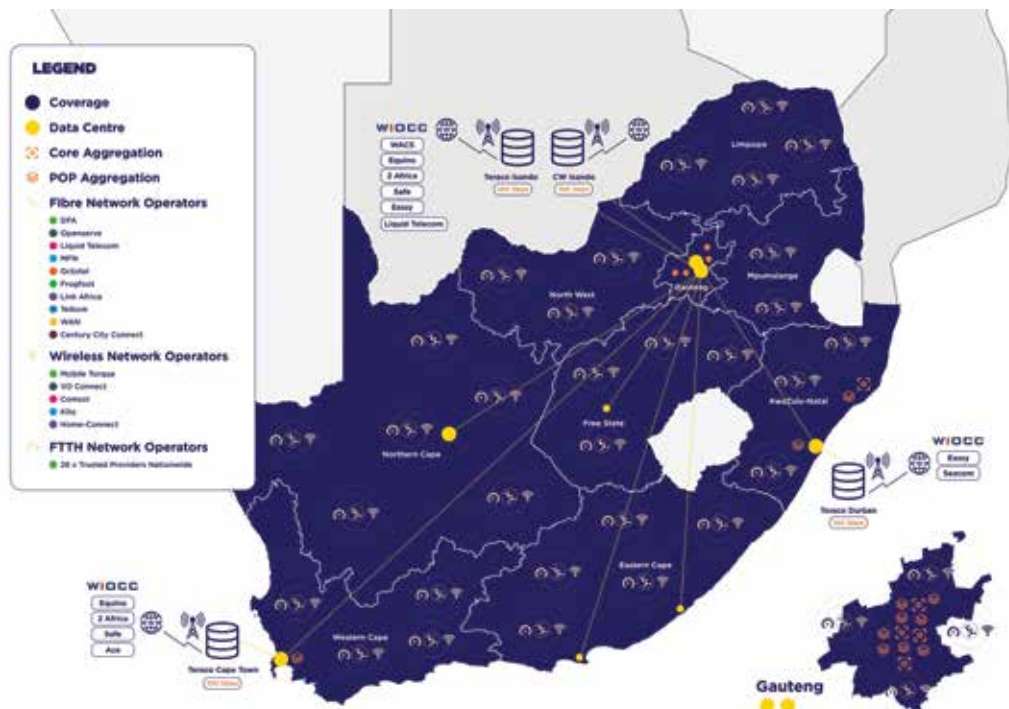
Fibre: Fast, reliable connectivity with a national footprint and further access across multiple providers.

Wireless: Cost-effective connectivity with no fixed lines and quick deployment to get you up and running.

Satellite: Alternative always-on connectivity solutions through strategic partnerships.

CIPHERWAVE THE MOST CONNECTED ISP

Our national footprint





VOICE
CipherVoice

Reasons to Communicate with CipherVoice

- Cost effective alternative to making traditional telephone calls.
- Range of features to better manage your company communication requirements (call-recording, mobility, etc.).
- Retention of your current business telephone number for a fuss-free switch.
- Fully scalable solutions.
- Better control of your company telephone bill with our prepaid management system and itemised billing.
- Highly competitive voice rates.
- Greater communication efficiency between employees and customers.
- Improved employee productivity.
- Guaranteed toll voice quality calls for customers directly connected into our network.

Products

Hosted PBX, VoIP (Voice Calling), TMS and MS Teams Calling: An all-inclusive, unified communications package offering enhanced services, applications and system administration to meet the demanding communication needs of growing businesses.



**INNOVATION HAS BEEN
KEY TO OUR SUCCESS**

- WAYNE D'SA, GROUP CEO

“

**CUSTOMER EXPERIENCE
IS AT THE CENTRE OF
EVERYTHING WE DO.**

- JONATHAN MASON, CHAIRMAN OF CIPHERWAVE GROUP

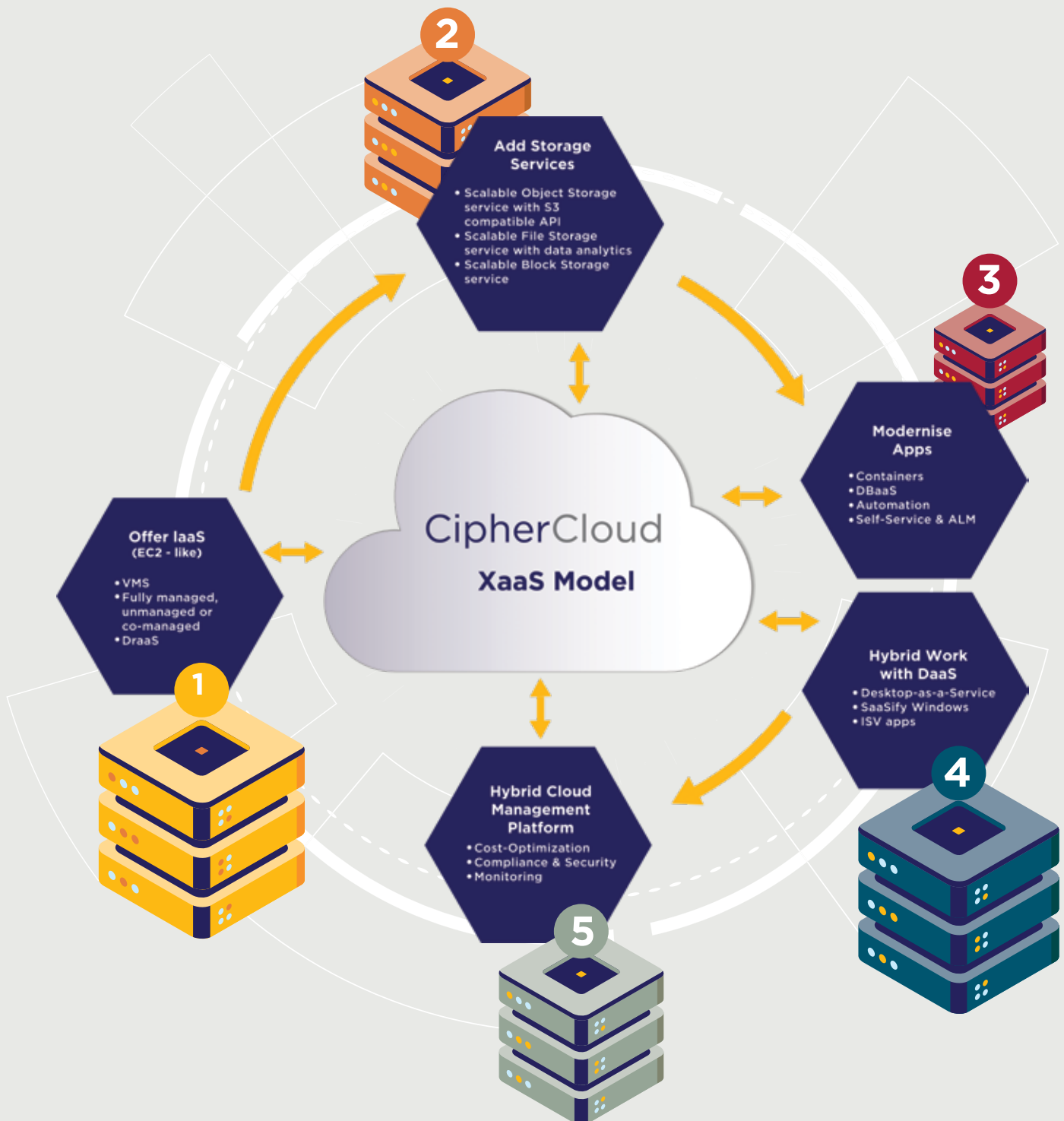


XAAS POWERED BY CIPHERWAVE

XaaS “everything-as-a-service”

An innovative business model that is a combination of technology, infrastructure, services, maintenance and support, all delivered as a service.

We use this framework to evaluate and design a holistic, all-inclusive Cloud and Security solution for your business. Through this approach we give you access to new tools and opportunities, while enabling your business to adapt, grow and succeed in a very competitive landscape.

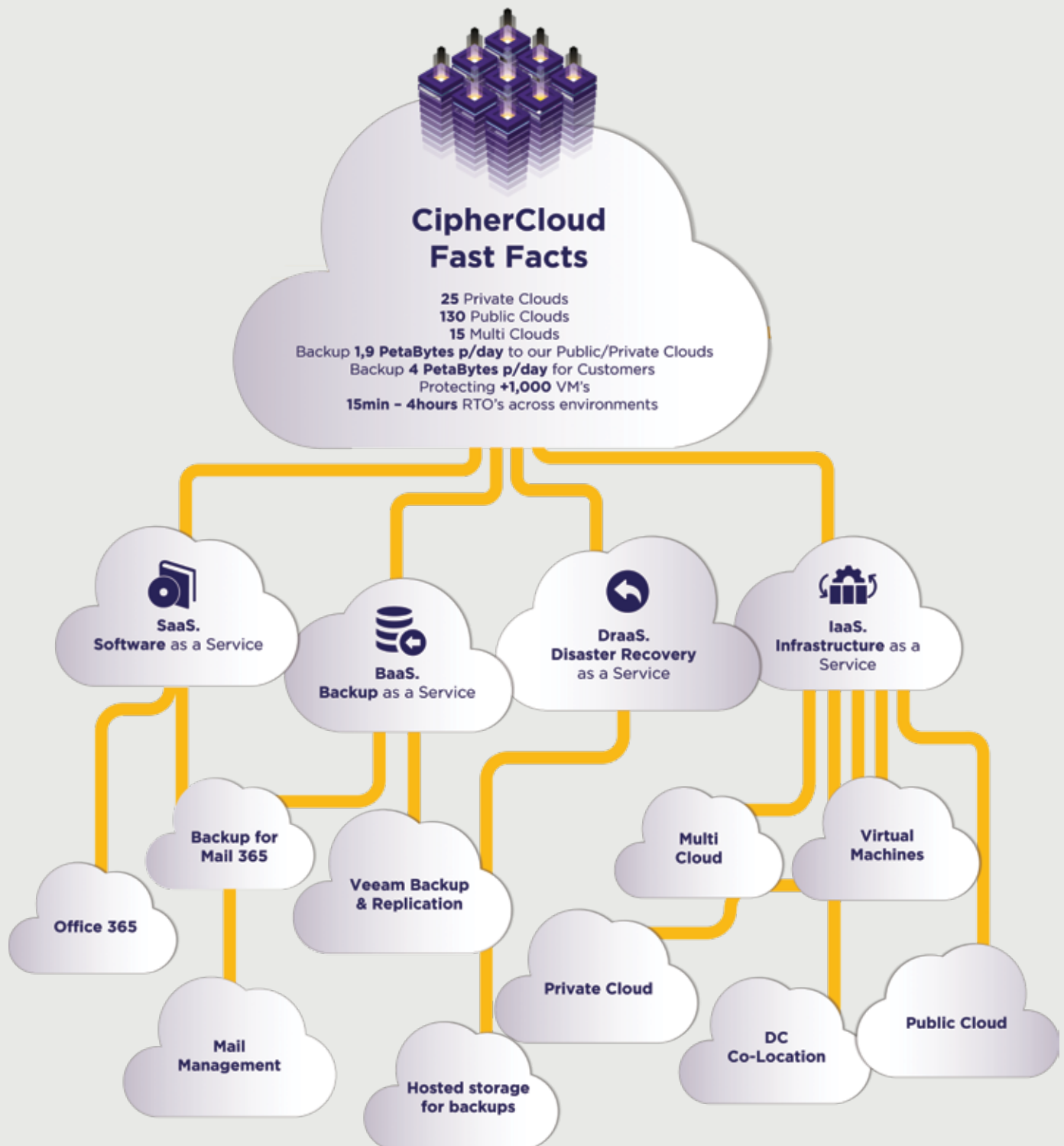




CLOUD
CipherCloud

CIPHERCLOUD TECHNOLOGY STACK

Locally **Hosted**. Locally **Supported**.





CLOUD

CipherCloud

We provide access to Best-in-class global technology solutions.

WHY CHOOSE US AS A CLOUD PARTNER?



Scalable solutions



Cost effective



99% Uptime:
Minimal interruption
to your business



Improved **business**
productivity



Access to
infrastructure as and
when you need it



24/7 Client and
Infrastructure **support**



Improved business
agility and Increased
efficiency



Peace-of-mind
knowing that your
business data is secure



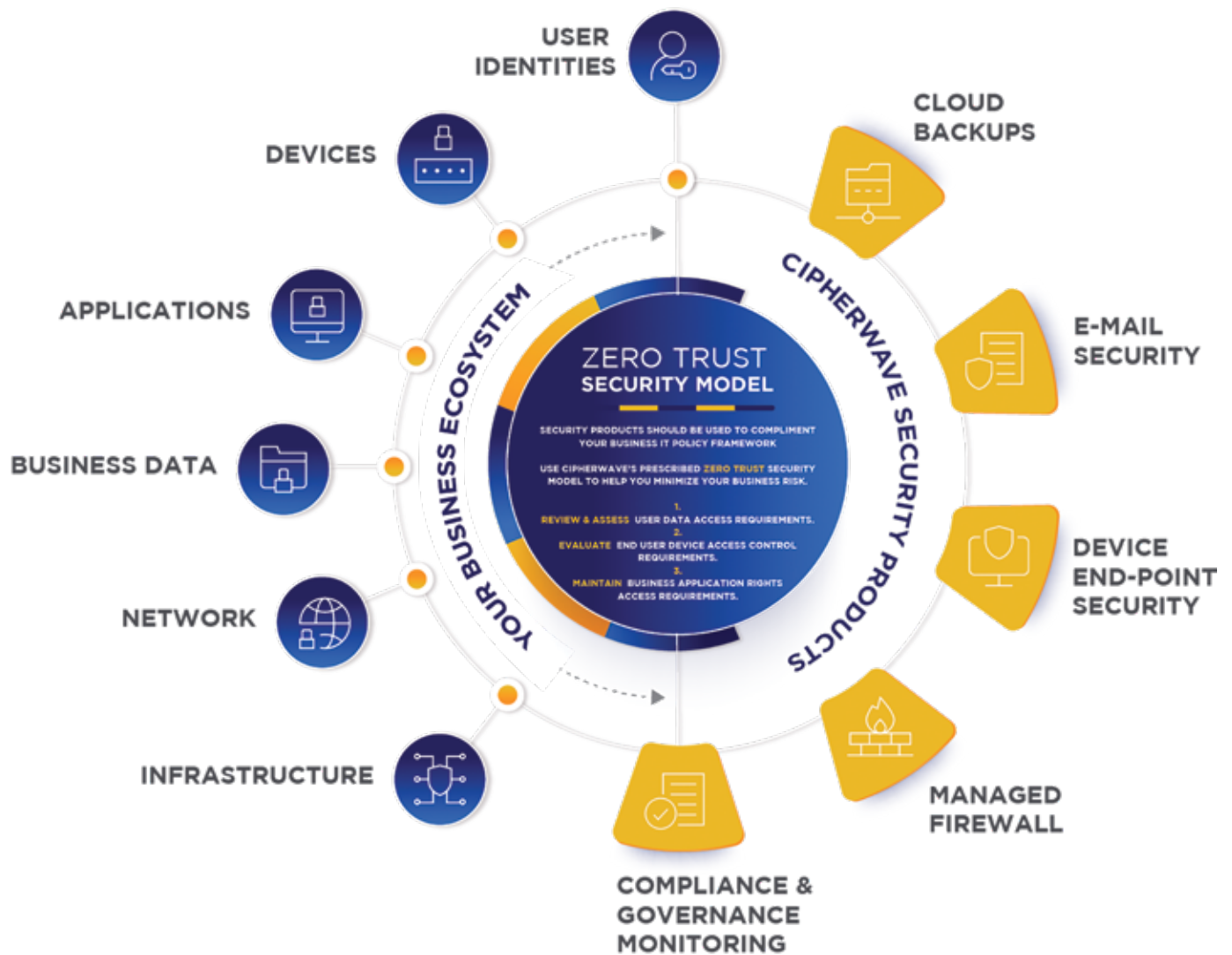
Better use of **business**
resources



SECURITY

CipherSecure

Is Your Business Data Secure? Assessing your company's networks and digital environments is non-negotiable. At CipherWave we have created a Zero Trust Model – an approach we use for our own business. It begins with assessing your business eco-system, questioning who has access to your data, for what purpose do they require that access and the duration they require that access for? You can then select security solutions that are most relevant and fit for purpose.





CIPHERPARTNERS

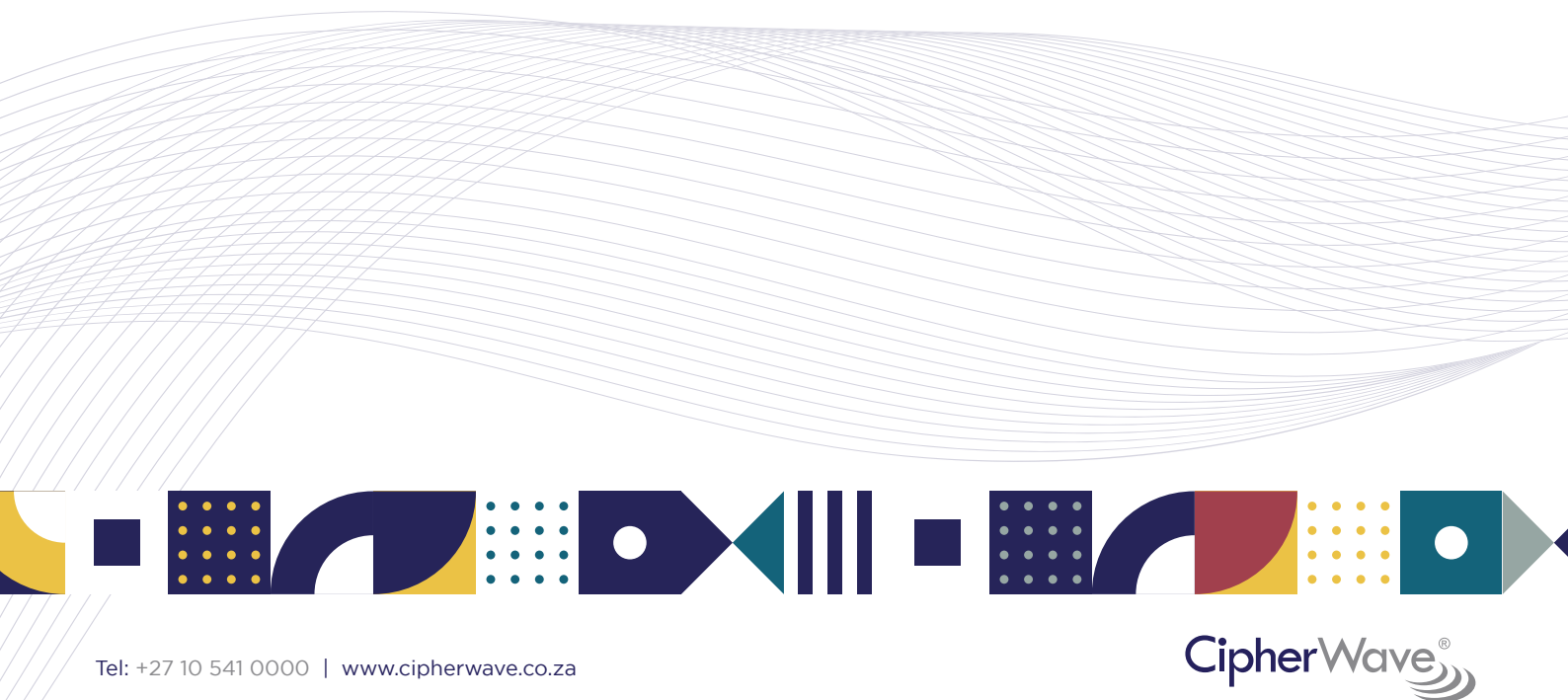
Reasons to partner with us

- Tiered benefits ensure that you get maximum value.
- Partner-engagement-model to suit your business strategy.
- Strong local support team.
- Easy access to all members of our team, at every level.
- Transparent approach to partnership - we work with our partners to support their customers.
- Your success, is our success. We work with our partners to understand their business and give them the competitive edge.
- A wide range of products and services to suit your customers' growing business needs.

How it works

REFERRAL PARTNER	WHOLESALE PARTNER
• Minimised business risk. • You refer customers to us and we will manage, support and bill them, while paying you a monthly commission.	• Complete control and management of your own business risk and customers. • You bill customers directly, manage 1st line support and set your own pricing model.

For more information or to register as a partner, get in touch with us at partnersales@cipherwave.co.za





☎ +27 10 541 0000

✉ info@cipherwave.co.za

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