



Health Systems Trust

Case Study

Overview of Health Systems Trust(HST):

HST is a registered non-profit organisation. For over 30 years they have been a leading role player, influencing practice and policy to strengthen the Public Healthcare system in South Africa.

With a focus on digital services, systems improvement, research and data intelligence, the organisation operates in a fast-paced, technology-driven environment. This means secure connectivity, reliable systems and data protection are critical. “We are a growing organisation supporting healthcare with a strong focus on operational efficiency, secure remote access and cloud-based productivity to support both on-site and remote teams”

What technology challenge/problem did you have?

We needed a reliable and secure technology environment that could support remote access, protect our network from cyber threats and ensure email and cloud services, remained secure and available at all times. Managing connectivity, security and performance across multiple sites and services was becoming complex. We needed a trusted partner to streamline and strengthen our IT infrastructure.

Why CipherWave?

CipherWave stood out due to their strong reputation, technical expertise, and proactive approach to security and network solutions. Their team took the time to understand our business needs and provided clear, practical recommendations rather than one-size-fits-all solution.

What solution and service have you partnered with CipherWave on?

- VPN solutions for secure remote access
- Cloud services to improve scalability and reliability
- Firewall protection to secure our network
- Email security services to protect against phishing, spam and cyber threats

How has this impacted/improved your business?

Since partnering with CipherWave, our business has seen significant improvements in security, stability, and performance. Remote access is seamless and secure, our systems are better protected against threats, and email security has improved dramatically. Most importantly, we have peace of mind knowing that our infrastructure is well-managed and supported by an exceptional technical team.

Recommend CipherWave 10/10

CipherWave is an exceptional partner and we would highly recommend them to any business looking for reliable, secure and professional technology solutions.

Deren Naicker – Manager: IT Operations

ABOUT CIPHERWAVE

CipherWave is an established South African, Tier1, Internet Services Provider(ISP). We are a Verified B-BBEE Level 1 contributor. Our strong partnerships allow us to provide best-in-class, global, enterprise-grade technology-combined with our expertise, we deliver tailor-made, scalable, CONNECTIVITY, VOICE, CLOUD and SECURITY solutions, to fuel your business ambition. Our differentiator is the quality of our service, driven by our relentless focus on customer experience. We Own and Manage our network, cloud and voice infrastructure, which enables us to provide fast, reliable and efficient service and support to our customers.

