



DealerNet

Case Study

Overview of DealerNet South Africa:

DealerNet is a licensed FSP and delivers a robust digital vendor platform for Motor Dealerships, that integrates directly into various systems, including all major banks, to complete finance applications and vehicle sales. With just under 50 employees their key focus is to enable innovative solutions to their dealer network, in terms of FICA and the vehicles sales journey.

What technology challenge/problem did you have?

We needed a reliable, stable and secure hosting environment to ensure all system operate efficiently with minimal downtime.

Why CipherWave?

DealerNet started their journey with CipherWave over 12 years ago. At the time CipherWave offered the best price for the hosting service we required (especially when compared to other hosting suppliers). Over time we have found they are very flexible and always willing to assist. We have stayed with CipherWave as they adapt and expand their inventory of services in line with technology changes and market requirements.

What solution and service have you partnered with CipherWave on?

- Manage our major systems on Microsoft and SQL Servers.
- All Firewalls, Anti virus and Office 365 solutions.
- Replication and backup solutions ensuring there are contingencies in place.
- Hosting Azure Cloud storage

How has this impacted/improved your business?

As a result of partnering with CipherWave, our business has moved from a self-hosting server room to a corporate level Datacentre. This has not only improved overall stability but the availability and performance of our systems, as well.

Recommend CipherWave 10/10

The partner who offers a single hosting solution, taking into account related security risks and any additional services we need. CipherWave is a one-stop shop.

JC Joubert – Lead: ISS/QA

ABOUT CIPHERWAVE

CipherWave is an established South African, Tier1, Internet Services Provider(ISP). We are a Verified B-BBEE Level 1 contributor. Our strong partnerships allow us to provide best-in-class, global, enterprise-grade technology-combined with our expertise, we deliver tailor-made, scalable, CONNECTIVITY, VOICE, CLOUD and SECURITY solutions, to fuel your business ambition. Our differentiator is the quality of our service, driven by our relentless focus on customer experience. We Own and Manage our network, cloud and voice infrastructure, which enables us to provide fast, reliable and efficient service and support to our customers.